

## What is First Aid and why is it important?



Head Injury	Asthma attack	Bleeding
Broken bone	Burns	Choking
First	Unresponsive breathing	Unresponsive not breathing
Aid		
Skills		

## Calling 999



## Learning objectives

- Learn how to safely get help in an emergency, including calling 999
- Learn what a 999 call is like and the kind of questions they will ask
- Practise making a 999 call and giving the correct information to the person on the phone



Questions that might be asked by the Ambulance service call operator.

Stick shared response here

<ol> <li>YOUR TURN TO ROLE PLAY - In pairs role-play a 999 call. One person will play the person calling 999. They need to tell the operator the information they have and answer their questions as well as they can. The other will be the operator, and will read out the questions on the card. There are extra questions you could ask to extend the role play, and calming things they can say to help the person. Try to think of other relevant questions or comforting things you could say too.</li> <li>Scene 1.</li> </ol>			
	live at 23 Flower Street. Their mum g a lot. Ben has helped her to press		
Scene 2.			
	er is choking. His dad is helping him t 4B, Basil Tower, 43 Picket Road.		
Now How confident do you feel ab	out calling 999 if you needed to? 5 6 7 8 9 10 Totally		
<b>Calling</b>	BritishRedCross		
If you know someone is ill from a doctor quickly:	or injured and needs help		
Call 999 and ask for an amb	ulance		
Listen to the call handler and as you can	answer their questions as best		
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